

Service with smart glasses

Harro Höfliger relies on high-tech glasses with video transmission to expand their service portfolio. These smart glasses make it possible to observe the wearer's entire range of activities from any terminal device in real time.

An important area of application is support in troubleshooting, for example during machine downtimes: The person at the machine wears smart glasses, sharing the field of view with a connected service contact at Harro Höfliger. This contact can, for example, provide information on important inspection points or project documents into the field of view.

In addition, smart glasses can also be used during the project planning phase or for final acceptance tests. In this case, a Harro Höfliger specialist wears the glasses while the customer observes all activities from a distance. This enables fast and detailed real-time insights without long travel times. ■



Service specialists can, for example, project documents into the field of view.

Digital platform: HARRO WORLD



On Harro Höfliger's new digital platform HARRO WORLD, we showcase the wide range of our capabilities and solutions. Just like a virtual shop window, HARRO WORLD will provide exclusive insights into innovative technologies.

Regular expert lectures and streaming formats will offer great opportunities for in-depth networking. The presentation platform plans to open its digital gates for customers and interested parties in spring 2022. ■

Greetings from Kilimanjaro



Alexander Haritonov, Sales Director of Harro Höfliger at Moscow, sets himself ambitious goals even for his holiday: When conquering Mount Kilimanjaro, he carried the flag of Harro Höfliger with him. After climbing Elbrus in his native Russia in 2019, Uhuru Peak, at 5,895 meters above sea level, was the second five-thousander that he has now conquered. Alexander Haritonov has been involved in establishing the branch office in Russia right from the start and took over the local sales activities for Harro Höfliger in 2011. ■